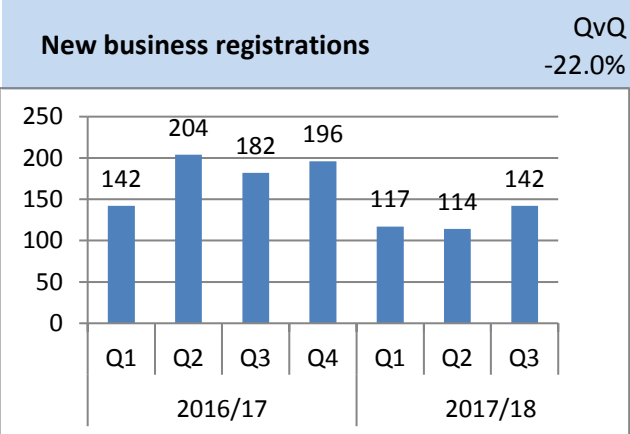
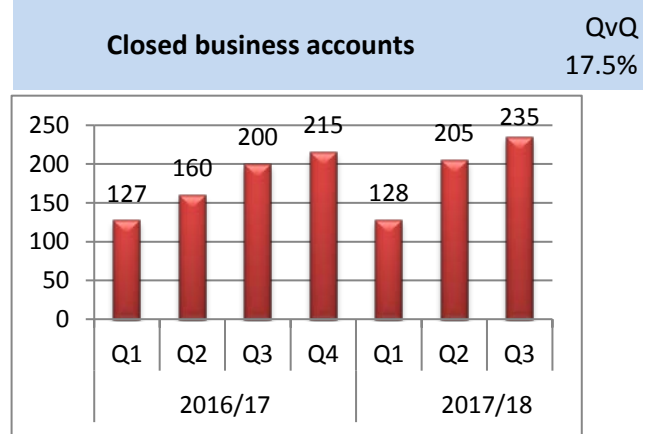


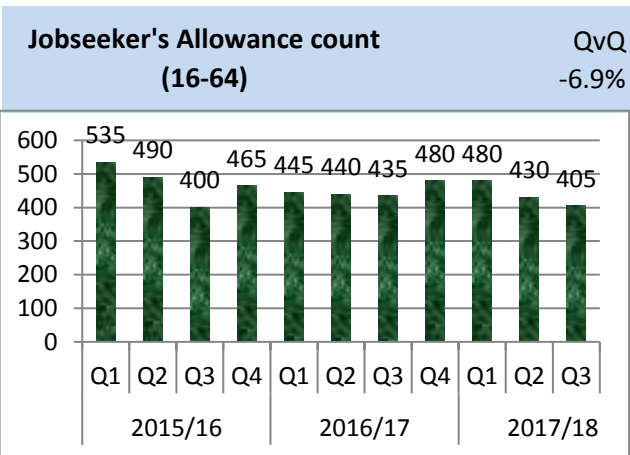
Local Economy



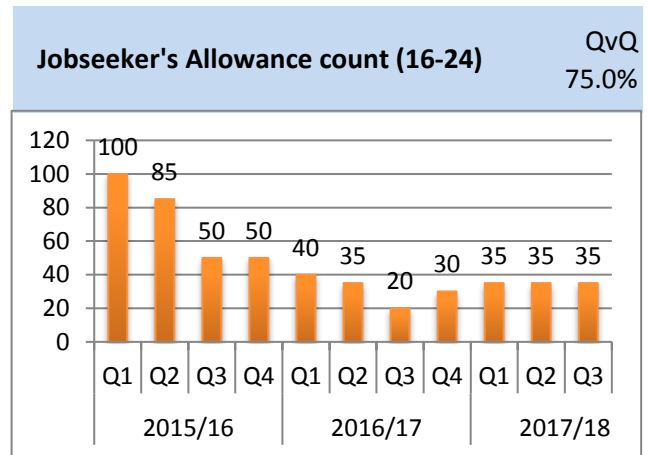
Business rates are charged on most non-domestic properties e.g. Shops, offices, pubs



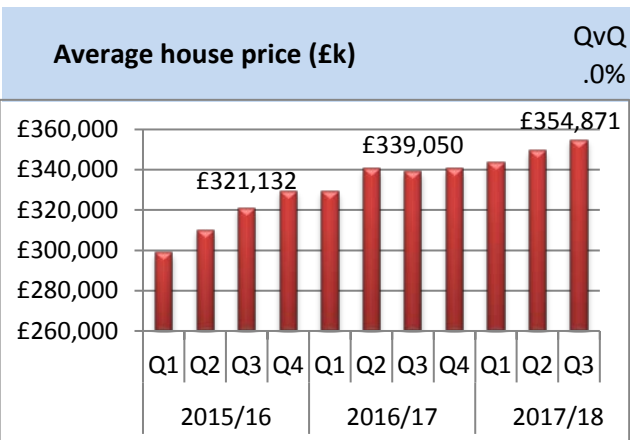
Business rates are charged on most non-domestic properties e.g. Shops, offices, pubs



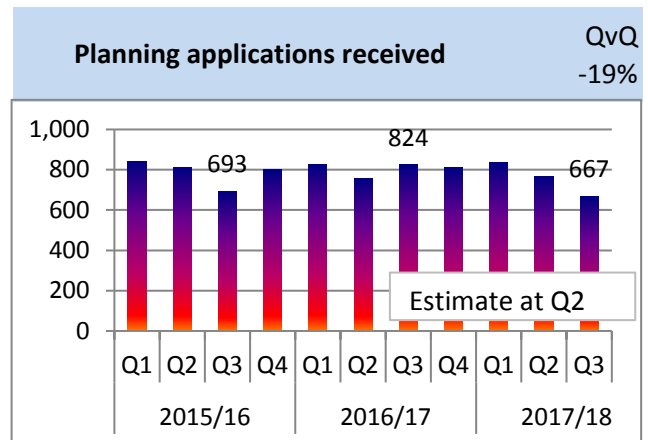
Reported for last month in the quarter. Number of people aged between 16 and 64 who are claiming Jobseeker's Allowance (JSA). This is paid to help people who are unemployed or on a low income that are out there looking for a job.



Reported for last month in the quarter. Number of young people aged between 16 and 24 who are claiming Jobseeker's Allowance (JSA). This is paid to help people who are unemployed or on a low income that are out there looking for a job.



Figures from Q3 2016/17 onwards have been updated to reflect changes in the data published by the land registry. Q1 now includes data for June 2017. Q3 is an an average of October and November data only. December data is not yet available.

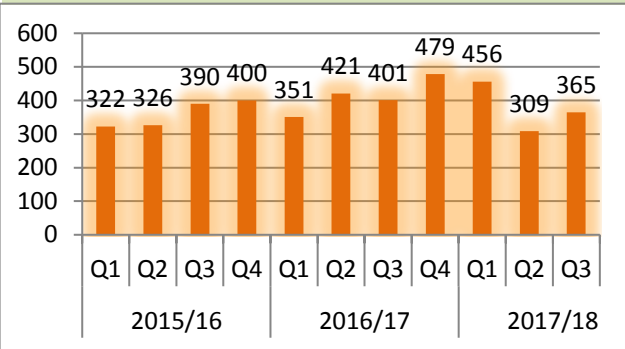


Q2 result has been confirmed. Q3 is an estimate and will be updated at Q4. The total number of applications received by Planning, either by post or via the planning portal

Social Care

Referrals to Children & Family Services

QvQ
-9%

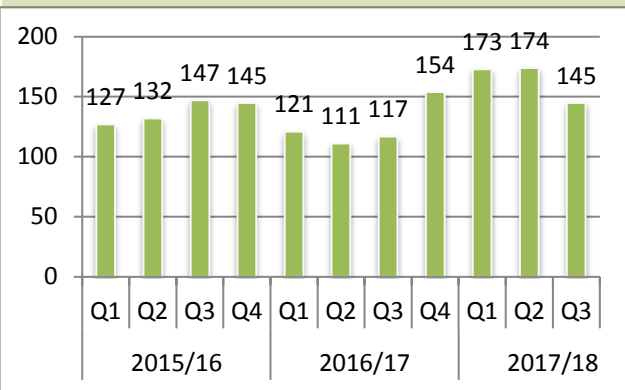


ASC new enquiries

Unable to provide Q3 data due to transition to CareDirector.
No comparison can be made with data prior to Q3 2016/17 due to changes in working practices.

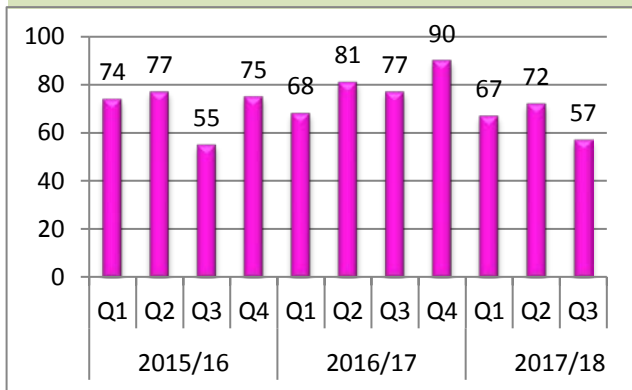
Child protection Plans

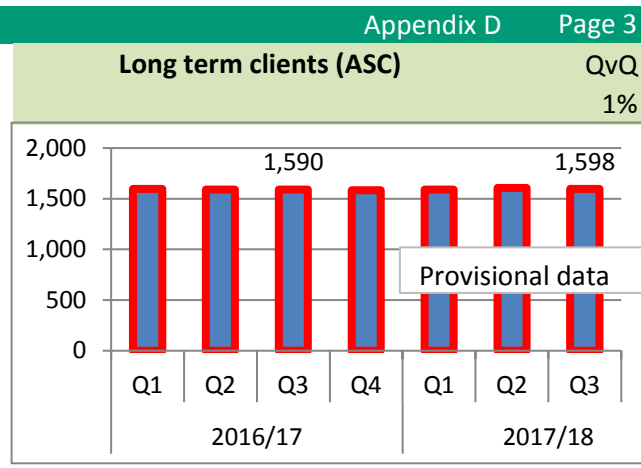
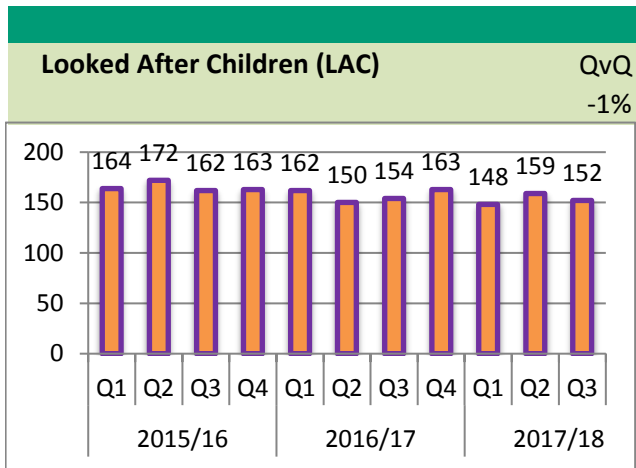
QvQ
24%



Adult safeguarding enquiries opened

QvQ
-26%

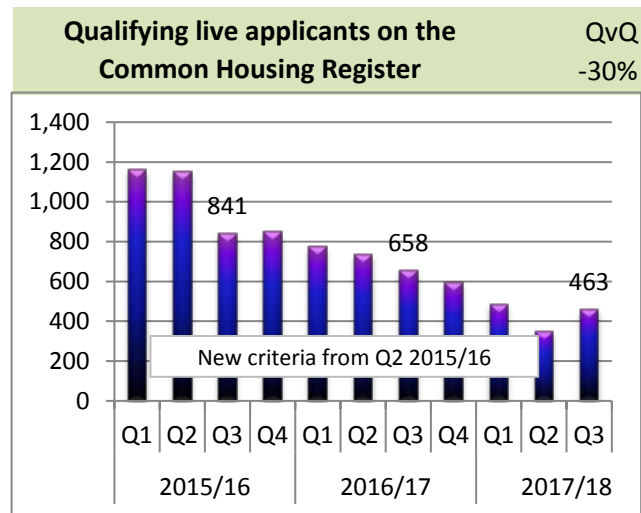
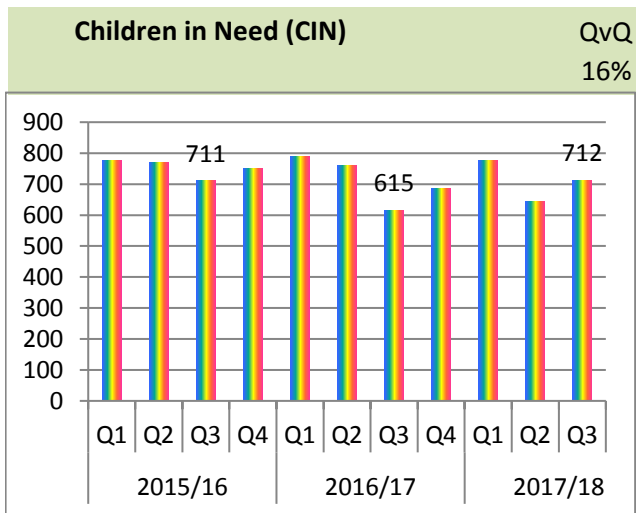




Provisional data - Reported as snapshot, not year to date.

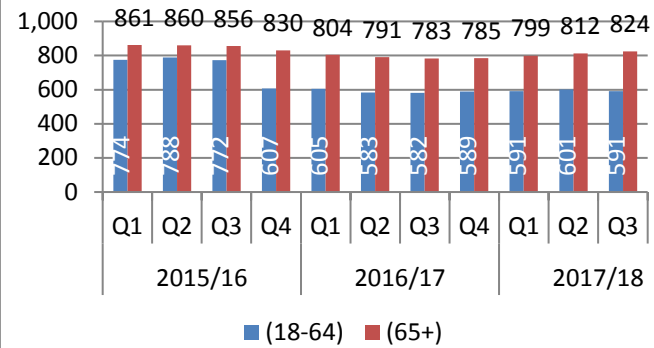
Data before 2016/17 has not been provided as it is not comparable due to the implementation of the Care Act, where we reviewed work flow with the previously joint MH team. This identified a cohort of clients that previously were captured as receiving 'long term professional support'. A decision was made post April 2015 that their support was primarily health focused, they would not be reviewed under Care Act eligibility and were closed.

Social Care



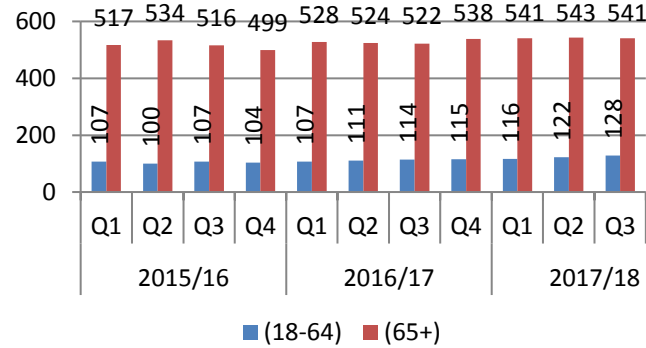
Key Accountable Measures of Volume 2017/18 by Service (current qtr v. same qtr last year)

1. ASC: No. of clients aged 18-64 or 65+ in the last 12 months in receipt of a Long Term community service (Homecare/ Day care / Personal Budget cash payment/ Community support / Extra Care Housing)



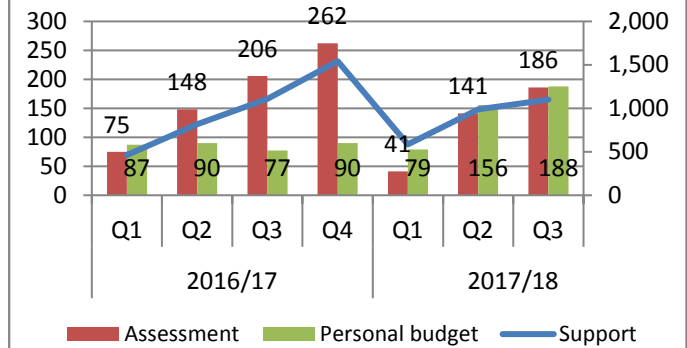
Provisional data
Rolling 12 months

2. ASC: No. of clients aged 18-64 or 65+ in the last 12 months in receipt of a Long Term Service (LTS) residential/nursing care



Provisional data
Rolling 12 months

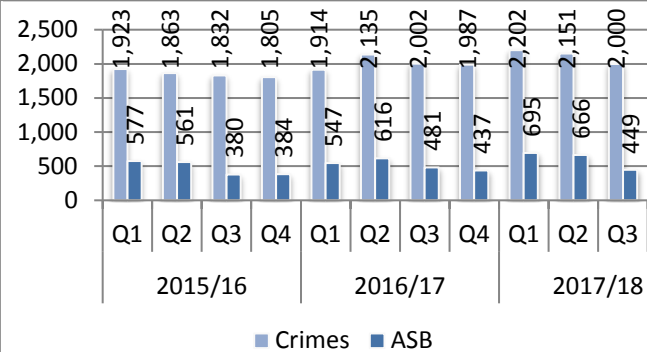
3. ASC: No. of Carers receiving an assessment against eligibility criteria/support during the year/personal budget



YTD figures (1st Apr - 4th Sep from Raise [128] + 4th Sep - 31st Dec from CD [58])

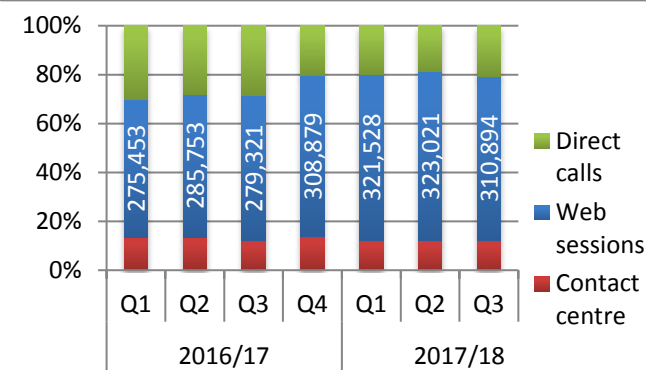
4. BCT: No of all crimes and anti-social behaviour (ASB) incidents reported to Thames Valley Police

QvQ
Crime: -.1%
ASB: -6.7%



6.4% increase on the same period as last year
1,810 for 2017/18 compared to 1,644 for the same period in the previous year = 10% increase.

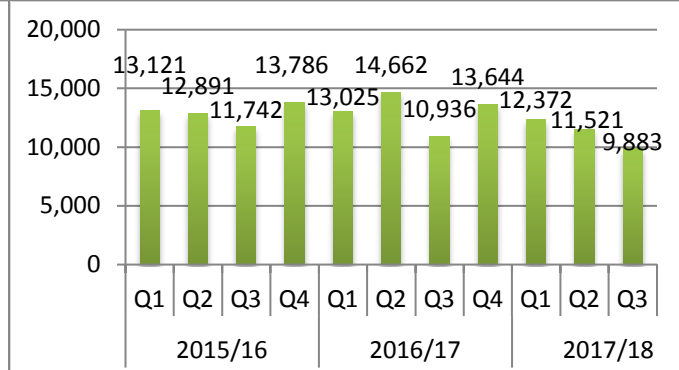
5. CS&ICT/SS: Direct calls, Contact Centre calls and Individual website sessions



From Q2 individual sessions on Planning's Public Access site will be included.

6. CS&ICT: No. of Streetcare enquiries (received directly through Contact Centre & online fault reporting) (Total)

QvQ: -9.6%

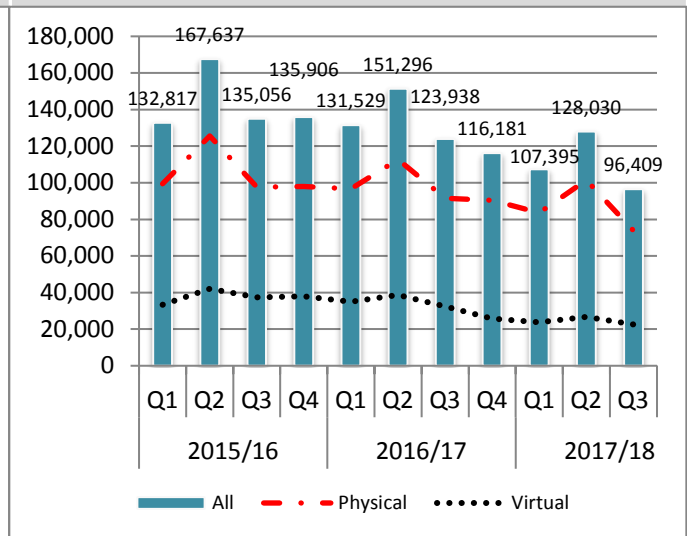
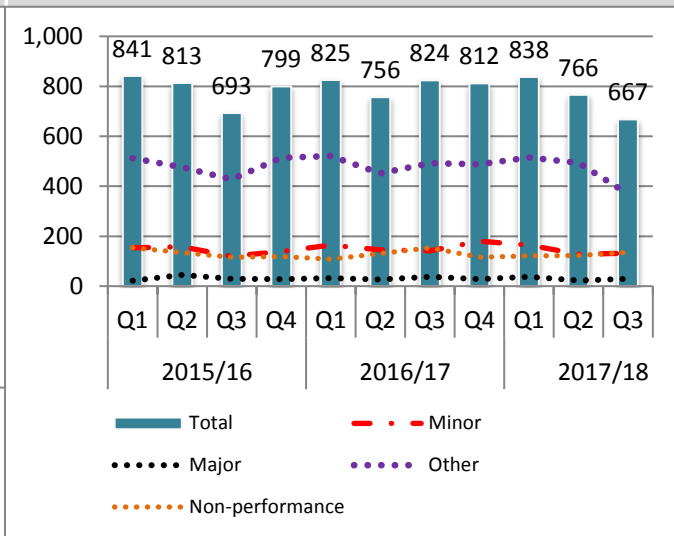
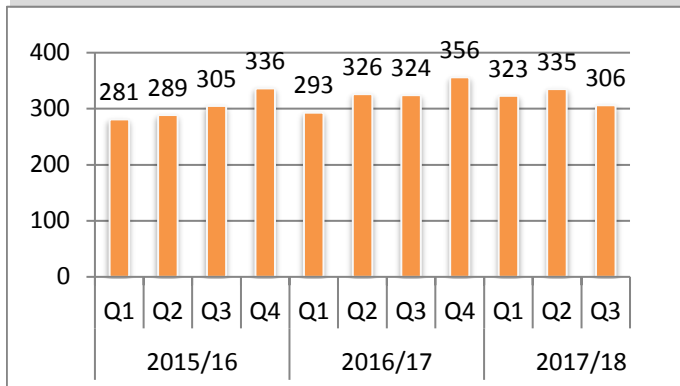


Key Accountable Measures of Volume 2017/18 by Service (current qtr v. same qtr last year) Appendix D

7. SS: No. of Freedom of Information requests received QvQ: -5.6%

8. D&P: Number of planning applications received (Total) QvQ: -19.1%

9. PP&C: Number of visits to libraries, including the Mobile and 'At Home' Service (Total) QvQ: -22.2%



Q2 result has been confirmed. Q3 is an estimate and will be updated at Q4.
The total number of applications received by Planning, either by post or via the planning portal

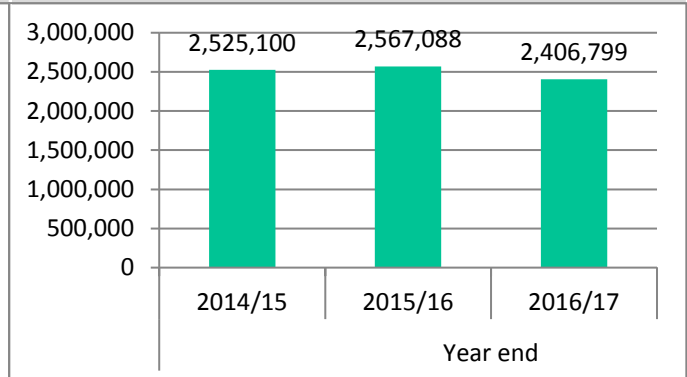
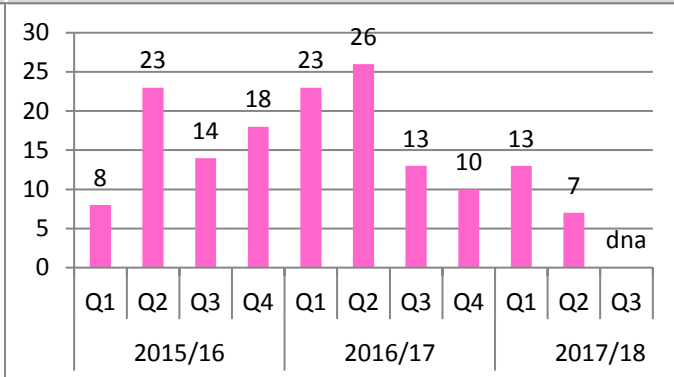
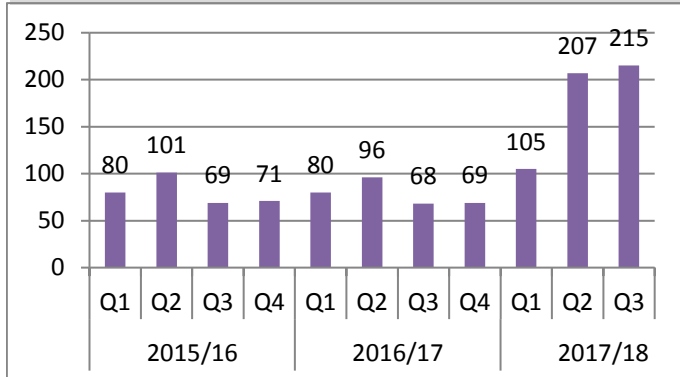
Libraries are experiencing a year of major change as we implement the 44% reduction in service agreed by members last March. Phase 1 of the project (April to December 2017) focused on implementing the operational changes including the recruitment and training of over 200 volunteers. Phase 2 (January 2018 onwards) focuses on increasing library usage through marketing, business development, events and activities.

Key Accountable Measures of Volume 2017/18 by Service (current qtr v. same qtr last year) Appendix D

10. PP&C: Number of volunteers across libraries, including the Mobile and 'At Home' Service
 QvQ: 216.2%

11. T&C: Number of people killed or seriously injured on roads in West Berkshire (incl Highway Agency roads)
 Q2vQ2: -43.5%

12. T&C: Number of bus passenger journeys commencing in West Berkshire
 YrvYr: -6.2%



Generally reported quarterly in arrears